# CUYAHOGA COUNTY COURT OF COMMON PLEAS JUVENILE DIVISION

# RESOURCE GUIDE

### SERVICE

In-Home Family
Counseling

Provides in home counseling with youth and families over an extended period of time. Each family will have an individualized service plan to address presenting concerns, such as parent/teen conflict, anger management or parenting skills.

### **PROVIDER**

### **Bellefaire JCB**

22001 Fairmount Blvd. Shaker Heights, OH 44122 216-320-8502

Intake Department: 216-320-8502

www.intake@bellefairejcb.org

School Based Services

Assessment, wrap-around, individual and group counseling, weekly contact, adolescent group counseling, after school counseling for grades 6 – 12.

Contact the Intake Department for a list of schools currently participating.

Medicaid and Court Contract

### Beech Brook

3737 Lander Rd.
Pepper Pike, OH 44124
216-831-2255
www.beechbrook.org
School-based mental health services,
residential treatment, day treatment, family
preservation, out-patient counseling.
Medicaid and Court Contract

### Guidestone

3500 Carnegie Ave.
Cleveland, OH 44115
844-622-5564
School-based counselors and groups
available at select schools. Nurturing
parenting 12 week program on third
Saturday; referred by County CFS. Fee,
Medicaid and Court Contract
In-Home Family Treatment, Director Holly
Ritzenthalerg, cell 216-337-9726 or office
440-260-8543

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your Case Plan?
- Does your assessment
   of the family match
   the assessment
   provided to you in
   the referral
   material?

- Progress on specific goals?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can we provide the family to address those barriers?

### SERVICE

In-Home Family Counseling

Provides in home counseling with youth and families over an extended period of time. Each family will have an individualized service plan to address presenting concerns, such as parent/teen conflict, anger management or parenting skills.

### **PROVIDER**

Catholic Charities 3135 Euclid Ave, Cleveland OH 44115

216 391 2030

School-based counselors and groups available at select schools. Dual diagnosis in-home treatment.

Medicaid and Court Contract

Multi-Systemic Therapy
Cuyahoga County Juvenile Court
3343 Community College Ave.
Cleveland, OH 44115
Youth must be on probation

### **Cleveland Christian Home**

11401 Lorian Ave Cleveland OH 44111 (216) 671-0977 School-based counselors and groups available at select schools Medicaid

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your Case Plan?
- Does your assessment
   of the family match
   the assessment
   provided to you in
   the referral
   material?

- O What is the progress for each family goal?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support progress?

### SERVICE

### Individual and Family Counseling

Therapy services to youth and families either individually or together, usually in the therapist's office. Areas addressed may include parent/teen conflict, anger management, communication or parenting skills.

### PROVIDER

### See In-Home Family Counseling for additional resources

### May Dugan Center 4115 Bridge Ave. Cleveland, OH 44113 216-631-5800 x100

### www.maydugancenter.org

Mental counseling, case management, education resource center. Free counseling for 18+

### **Murtis Taylor**

Main Campus 3167 Fulton Rd Cleveland OH 44109 216-2266466 School-based therapy Medicaid

2806 Payne Avenue

### Domestic Violence & Child Advocacy Center

Cleveland, OH 44114 216-391-4357 Counseling, community support group, parenting groups Medicaid

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your Case Plan?
- Does your assessment
   of the family match
   the assessment
   provided to you in
   the referral
   material?

- What is the progress for each family goal?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support progress?

### SERVICE

### Individual and Family Counseling

Therapy services to youth and families either individually or together, usually in the therapist's office. Areas addressed may include parent/teen conflict, anger management, communication or parenting skills.

### PROVIDER

### **Applewood Centers**

2525 E. 22nd Street Cleveland, OH 44115 In-home treatment 216-324-6592

School-based counselors available at select schools

Medicaid

### **Cleveland Rape Crisis Center**

2937 West 25<sup>th</sup> FI 2 Cleveland OH 44113 216-619-6194, ext. 101 HOTLINE: 216-619-6192

Justice system assistance advocate, therapy crisis within week, on-going therapy, family support, individual and group therapy, human trafficking advocates

### Frontline Services (formerly MHS)

1744 Payne Ave. Cleveland, OH 44114 Intake 216-623-6555 Mobile Crisis 216- 623-6888 Homeless services Children Who Witness Violence Medicaid

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your Case Plan?
- Does your assessment of the family match the assessment provided to you in the referral material?

- What is the progress for each family goal?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support progress?

### SERVICE

### Wrap Around Services

Programming offered to enhance the lives of children with behavioral needs through familyfocused, child-centered, strength-based, and culturally competent care in the community. Services provided vary from family to family and may include structured activities for youth, family counseling, youth support groups, parent/child advocacy or assistance with everyday needs such as transportation. Each family receives an individual safety plan service plan designed to help them meet their goals.

### **PROVIDER**

### **Ohio Systems of Care**

10900 Euclid Avenue Cleveland, OH 44106 216 386 6293

Wraparound services may include a parent and/or youth advocate

### **PEP Connections**

3134 Euclid Ave. Cleveland, OH 44115 216 361 4400

Supportive treatment, intensive mental health case management and wraparound services. On-line application available / Medicaid

### Neighborhood Collaboratives (listed under the Peer and Social Support Network: Neighborhood Centers)

Wraparound to families that are not involved with CFS or Juvenile Court.

### **Community Psychiatric Supportive** Treatment (CPST)

Provides wrap around services in conjunction with psychiatric care, counseling or in-home services. Check with individual counseling and in-home providers to determine if this service is available and appropriate for your youth.

### **QUESTIONS TO ASK** ASSIGNED WORKER

- Has the family's safety plan been created?
- What are the family 's identified goals?
- What services will the family need to meet their goals?
- How long will you be involved with the family?

- Is the family engaged in services? Do they meet with you regularly?
- Have you identified any barriers to the family's success?
- Will the family know who to contact in the future if needs arise?

### SERVICE

### Kinship Care

Kinship care is a temporary or permanent arrangement in which a relative (or non-relative adult who has a long-standing relationship or bond with the child and/or family) has taken over the full-time, substitute care of a child whose parents are unable or unwilling to do so.

### **PROVIDER**

See Parenting/Support group section for additional resources.

Cuyahoga County Department of Children and Family Services 3955 Euclid Ave. Cleveland, OH 44115 Intake Dept. 216-443-4500 Family services, sex abuse, START Unit Call for satellite sites 24 HOTLINE

Child Support Enforcement Agency 1640 Superior Ave. Cleveland, OH 44114 216-443-5100

Fairhill Center
12200 Fairhill Road
Cleveland, OH 44120
Ms. Lanier
216-421-1350, ext. 113
www.fairhillpartners.org

Teen camp, My Time Support Group, Kinship caregivers Grant funded

### QUESTIONS TO ASK ASSIGNED WORKER

- What are the eligibility requirements?
- Is there an income requirement?
- Will this assistance be ongoing?
- o Will a Case Worker be assigned?
- What benefits are families eligible for as long as they care for their minor relative?

- Are caregivers required to apply annually?
- O Is the Case Worker meeting the family's needs?
- Have additional informal supports been identified?

### SERVICE

Parenting Classes/Support groups

Services designed to assist parents with specific issues they are experiencing.

### **PROVIDER**

### **Domestic Violence and Child Advocacy Center**

3146 Scranton Ave. Cleveland, OH 44109 216-651-8484

- Parenting groups education and support addressing communication, cooperation, anger management, discipline, for example.
- Fathering Classes and Parenting Classes - information for healthy, successful parenting, especially in high-conflict situation.

### **Fatherhood Initiative**

1640 Superior Ave., Room 80 Cleveland, OH 44114 216-436-2000 or 216-348-3967 Mentoring, parenting classes and support groups. Prevention of premature fatherhood for males age 11 and above

### NAMI Greater Cleveland

2012 W. 25th Street, # 600 Cleveland, OH 44113 Intake or www.namigreatercleveland.org 216-875-7776 Support groups and education for mental health issues for age 18 and above; 12 week sessions FREE

### **Ohio Guidestone**

3420 Carnegie Ave. Cleveland, OH 44115 www.OhioGuidestone.org 440-260-8897 DAD's Inc. Workshop Classes

### QUESTIONS TO ASK ASSIGNED WORKER

- Can the client join the group/class at any time?
- When and where are the groups/classes held?
- O Will the class include parenting skills/support for all ages?
- Do you accept selfreferrals?
- Are there any incentives for completing the program?

- Are the parents attending class/group?
- Are the parents participating and making progress?
- Are there additional resources to provide for families when group/class is completed?

### SERVICE

Parenting Classes/Support groups

Services designed to assist parents with specific issues they are experiencing.

### **PROVIDER**

St. Martin De Porres Family Center

1264 E. 123rd Street Cleveland, OH 44108 Parent Education 216-268-3909 Classes for all ages

### **UMADAOP**

1215 East 79<sup>th</sup> Street Cleveland OH 44103 216-361-2040

Parenting classes Thursday from 12 p - 3 p Teen parents, parents interested in improving parenting skills, foster parents, grandparents, parents involved with CFS for children ages 0 - 18 years of age, age out foster care assistance, wraparound, food/shoes/clothes for kids, rental assistance

### QUESTIONS TO ASK ASSIGNED WORKER

- Can the client join the group/class at any time?
- When and where are the groups/classes held?
- Will the class include parenting skills/support for all ages?
- Do you accept selfreferrals?
- Are there any incentives for completing the program?

- Are the parents attending class/group?
- Are the parents participating and making progress?
- Are there additional resources to provide for families when group/class is completed?

### SERVICE

### Housing/Homeless Shelters

Provides families with transitional housing, case management and housing assistance.

### PROVIDER

FIRST CALL FOR HELP can help to determine vacancies at appropriate shelters in the area.

216-436-200

### **Volunteers of America**

1563 East Boulevard Cleveland, OH 44106 216 485 2525

Next Step Westhaven Youth Shelter 3020 W. 104th Cleveland, OH 44111 216-941 0063

### **Providence House**

2050 W. 32<sup>nd</sup> St. Cleveland, OH 44113 216-651-5982 For children birth through age 10; teen parent can place child

### Community Women's Shelter 2227 Payne Ave. Cleveland, OH 44114 216-479-0Women 18+ / 24/7

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Is there a waiting list or immediate openings?
- Does the facility accept men and women?
- Does the facility accept children?
- Is there a certain age limit for children?
- Are pets allowed?
- Are bus tickets provided?.

- Is there a social worker, family liaison or contact person for the family?
- Is the family being provided any services on site?
- O How long can the families stay at the facilities?

### SERVICE

### Housing/Homeless Shelters

Provides families with transitional housing, case management and housing assistance.

### **PROVIDER**

### Laura's Home (City Mission)

5310 Carnegie Ave
Cleveland, OH 44103
216-431 3510 – Client must call directly
Parent with child 0 – 18 yrs, on-site
counseling, meals, classes,
housing/employment case work
\*No minor under 17 with child permitted\*

### **Lutheran Metro Ministries Men's Shelter**

4515 Superior Ave Cleveland, OH 44101 216-216 696 2715

### **Harbor Light**

1710 Prospect Ave. Cleveland, OH 44115 216-781-3773

Two-parent families or men only with kids 18 years and above

### West Side Catholic Center

3135 Lorain Rd. Cleveland, OH 44113 216-631-4741 / 8:30 am – 4:30 pm M-F info@wsccenter.org

Women & children only shelter

Zelma George Salvation Army Women/Children Shelter 2150 East 18<sup>th</sup> Street Cleveland, OH 44115 216 781 3773

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Is there a waiting list or immediate openings?
- Does the facility accept men and women?
- Does the facility accept children?
- o Is there a certain age limit for children?
- o Are pets allowed?
- O Are bus tickets provided?.

- Is there a social worker, family liaison to contact person for the family?
- Is the family being provided any services on site?
- How long can the families stay at the facilities?

### SERVICE

### Housing/Homeless Shelters

Provides families with transitional housing, case management and housing assistance.

### PROVIDER

### St. Herman's House of Hospitality

4410 Franklin Blvd. Cleveland, OH 44113

Cleveland, OH 44113 216-961-3806

Men only 18 years and older, 3 meals provided, clothing

Volunteer opportunities for youth 16 and younger with an adult, yard work, bread sorting

### **Interfaith Hospitality Network**

Various sites 216 991 6272 Emergency and interim housing

### **Starting Point**

4600 Euclid Ave., Suite 500 Cleveland, OH 44103 216-575-0061

www.starting-point.org

Parent Hotline 1-800-880-0971 Family child care home recruitment, consumer education, advocacy

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- o Is there a waiting list or immediate openings?
- O Does the facility accept men and women?
- O Does the facility accept children?
- o Is there a certain age limit for children?
- Are pets allowed?
- Are bus tickets provided?.

- Is there a social worker, family liaison or contact person for the family?
- Is the family being provided any services on site?
- How long can the families stay at the facilities?

### SERVICE

**After-School Programs** 

After-school programs are available to youth in the afternoon/evening and include structured, supervised activities such as sports, academic assistance, career exploration, life skills, recreation, field trips, arts and crafts. Please contact individual providers to learn what specific programs they offer.

### PROVIDER

Also See Leadership and Mentoring Programs

### **BOYS AND GIRLS CLUBS:**

### **BROADWAY CLUB**

6114 Broadway Avenue Cleveland, OH 44127 Jeff Haynes, Club Director 216-883-4663

### **HEIGHTS YOUTH CLUB**

2065 Lee Road Cleveland Heights, OH 44118 Roscoe Morgan, Club Director 216-321-2582

### KING KENNEDY CLUB

2561 East 59th Street Cleveland, OH 44104 Will Irby, Club Director 216-881-4636

### MT. PLEASANT CLUB

3689 East 131st Street Cleveland, OH 44120 Hudson Lee, Club Director 216-752-2450

### WEST SIDE CLUB

3340 Trowbridge Avenue Cleveland, OH 44109 Sandra DelValle, Club Director 216459-2697

### St. Coleman's Church

2027 W. 65<sup>th</sup> Street Cleveland, OH 44102 Outreach Office 216-651-0550 x100 Computer Lab, 1-on-1 tutoring

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- O What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is the youth participating as expected?

### SERVICE

**After-School Programs** 

After-school programs are available to youth in the afternoon/evening and include structured, supervised activities such as sports, academic assistance, career exploration, life skills, recreation, field trips, arts and crafts. Please contact individual providers to learn what specific programs they offer.

### PROVIDER

### LGBT Center

6705 Detroit Rd,
Cleveland, OH 44102
216-651-5428, ext. 17
LGBTCleveland.org
LGBT youth ages 14-24
Mondays & Wednesdays 3:30 – 7:30 PM
Drop-In Center – various activities and supports provided, family style meal

### Merrick House

1050 Starkweather

Cleveland, OH 44113
Rocky Melendez, Youth Coordinator
216-771-5077
9 – 16 year olds, Open gym
After school program @ 3398 W. 41<sup>st</sup>
inside Lutheran Ministry Center 2:30 –
5:30 pm for ages 6 to 17 years. Malvina
Rose, Coordinator

### Friendly Inn

2386 Unwin
Cleveland, OH 44104
216-431-7656 x115
9 – 12<sup>th</sup> grades
Various activities evenings T & Th
6 – 7:30 pm, drama, basketball

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is the youth participating as expected?

### SERVICE

**After-School Programs** 

After-school programs are available to youth in the afternoon/evening and include structured, supervised activities such as sports, academic assistance, career exploration, life skills, recreation, field trips, and arts and crafts.

Please contact individual providers to learn what specific programs they offer.

### **PROVIDER**

St. Martin De Porres Family Center 1264 E. 123<sup>rd</sup> Cleveland, OH 44108 Mr. Quinn 216-268-3909

Hispanic UMADAOP Youth Center 3305 West 25th Street Cleveland, Ohio 44109 216-459-1222 Latino youth

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- O What are the hours and location?
- o Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is the youth participating as expected?

### SERVICE

Community Theater and Arts Centers

Provide youth with the opportunity to express themselves through creativity while learning valuable social skills. Activities include art, dance, theater and music.

### PROVIDER

### Karamu House

2355 E. 89<sup>th</sup>
Cleveland, OH 44106
216-795-7070 x218
Theater Outreach Performance Series
Summer Camp
Fees vary

### **Cleveland Public Theater**

6415 Detroit
Cleveland, OH 44102
Chris Seibert, Education Director
216-631-2727
Summer Theater
STEP – 8 week Job Training Program with auditions

### **Beck Center for the Arts**

17801 Detroit Ave.
Lakewood, OH 44107
216-521-2540, ext. 10
Art and theater programs and classes
Fees vary – scholarships available – 18+

### **Passport Project**

12803 Buckeye Rd. Cleveland, OH 216-721-1055 Dance, music and art activities Fees vary

### Rainey Institute

1705 E. 55<sup>th</sup>
Cleveland, OH 44103
216-881-1766
Dance, drama and music
Fees vary; financial aid available

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- o Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

- O Is the youth attending the program?
- o Is his/her behavior appropriate?
- Is the youth participating as expected?

### SERVICE

### Community Theater and Arts Centers

Provide youth with the opportunity to express themselves through creativity while learning valuable social skills. Activities include art, dance, theater and music.

### PROVIDER

### **Shore Cultural Center**

291 E. 222<sup>nd</sup> St. Euclid, OH 44123 216-289-8578 Art. dance, theater programs

Art, dance, theater programs and classes Fees vary

### **Renee Jones Empowerment Center**

3764 Pearl Rd. Suite 200 Cleveland, OH 44109 216-417-0823 Art classes for youth

### **East Cleveland Community Theater**

14108 Euclid East Cleveland, OH 44112 216-851-8721

### **Heights Youth Theatre**

3620 Perkins Ave Cleveland, OH 44114 Pamela Fine 216-923-1583 (Voice mail only) www.heightsyouththeatre.org

Live, quality children's theater for 1<sup>st</sup> thru 12<sup>th</sup> grades.

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

- o Is the youth attending the program?
- o Is his/her behavior appropriate?
- Is the youth participating as expected?

### SERVICE

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

### **PROVIDER**

### **Fatima Family Center**

6600 Lexington Ave.
Cleveland, OH 44109
216-391-0505
Teen Leadership ages 13 – 17 years old
Computers, tutoring M-F 2 – 6 pm

### **Esperanza Inc. Family Services**

3104 W. 25<sup>th</sup> Street Cleveland, OH 44109 Jesus Sanchez 216-651-7178 Youth Leadership Program for Hispanic Youth, mentoring, tutoring, college prep

### St. Malachi Center

2416 Superior Viaduct Cleveland, OH 44113 Lynn Scott 216-771-3036 Youth Club – 6 – 8<sup>th</sup> grades

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- O What are the hours and location?
- O Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

- Is the youth attending the program?
- o Is his/her behavior appropriate?
- Is youth meeting group expectations?
- Is there anything I can do to support youth?

### SERVICE

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth.

### **PROVIDER**

### 100 Black Men of Greater Cleveland

13815 Kinsman Rd Cleveland, OH 44120 216-354-0896 Programs for youth ranging in age from 3rd grade to 21 years old with a C average Free

### **Fatherhood Initiative**

1640 Superior Ave., Room 80 Cleveland, OH 44114 216-436-2000 or 216-348-3967 Premature fatherhood prevention for boys 11+

### **Girl Scouts**

1 Girl Scout Way Macedonia, OH 44056 800-852-4474 Girls grades K thru 12

### **Boy Scouts**

2241 Woodland Ave. Cleveland, OH 44115 216-861-6060 Exploring Program for boys and girls ages 14 to 21; Boy Scouts programs for boys ages 11 to 18.

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

- Is the youth attending the program?
- O Is his/her behavior appropriate?
- Is youth meeting group expectations?
- Is there anything I can do to support youth?

### SERVICE

### **Leadership Programs**

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth.

### PROVIDER

### **4-H Youth Development**

5320 Stanard Ave. Cleveland, OH 44103 216-429-8200

Meeting youth where they are, leadership, communication, career development, selfesteem, financial literacy

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- O What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is youth meeting group expectations?
- Is there anything I can do to support youth?

### SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities

### **PROVIDER**

### **David's Challenge**

13308 Euclid Ave. Cleveland, OH 44112 216-249-3000

Mentoring, Career Planning, Life Skills training, GED, Girl's Group, PALS

### **Golden Ciphers**

5704 Broadway Ave.
Cleveland, OH 44127
Pamela Hubbard
216-574-4888
Male and female 12 – 18 years old
African American Rights of Passage 8
weeks leadership training. Girls – Black
Butterflies; Boys – Young Men Emerge

### 100 Black Men of Greater Cleveland

13815 Kinsman Rd Cleveland, OH 44120 216-354-0896 Programs for youth ranging in age from 3<sup>rd</sup> grade to 21 years old

### Beech Brook Family Drop-In Center

6001 Woodland Ave. Cleveland, OH 44104 216-391-4069 MOMS Mentoring, teen parenting class – 21 years and under

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- o What are the hours and location?
- How are mentors chosen for youth?
- How many hours are allotted each week?
- o What is expected of the youth?
- o Will youth be doing community service?
- Is this is structured activity?

- o Is the youth available for meetings with mentor?
- o Is his/her behavior appropriate?
- What activities are youth and mentor engaging in?
- o Is there anything I can do to support youth?

### SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

### **PROVIDER**

### **East Cleveland MLK Civic Center**

14801 Shaw Ave.
Cleveland, OH 44112
216-851-1180
Open gym and basketball; Boys and Girls
Club 216-681-2812 ages 6 to 19 - \$10
membership/yr

### **Big Brothers and Sisters** 4610 **Prospect Ave**

Cleveland, OH 44103 Intake 216-621-5222 Ages 9 thru 15

### 2nd Chance Youth Program

8555 Hough Ave., Suite 219 Cleveland, OH 44106 216-421-1142 Court diversionary program offering services to "high-risk" and "at risk" youth ages 10 to 24 by referral.

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- How are mentors chosen for youth?
- How many hours are allotted each week?
- What is expected of the youth?
- Will youth be doing community service?
- Is this is structured activity?

- Is the youth available for meetings with mentor?
- Is his/her behavior appropriate?
- What activities are youth and mentor engaging in?
- Is there anything I can do to support youth?

### SERVICE

### **GED Program**

These are educational programs that are alternatives to a High School Diploma for youth who do not complete a traditional high school curriculum. Please contact individual programs for enrollment criteria and class schedules.

### **PROVIDER**

### Parma Branch Library

6996 Powers Blvd. Parma, OH 44129 440-885-5362

### **Polaris**

7285 Old Oak Blvd. Middleburg Hts., OH 44130 440-891-7600

### **Cleveland Job Corps**

13421 Coit Rd. Cleveland, OH 44110 216-541-2500

### **Cuyahoga Community College**

\*Eastern Campus 4250 Richmond Rd. Highland Hills, OH 44122 216 987 6000

\*Metro Campus 2900 Community College Ave Cleveland, OH 44115 800-954-8742

\*Western Campus 11000 W. Pleasant Valley Rd. Parma, OH 44130 Adult Learning Center 216-987-5257

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- o Is there a fee?
- O What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

- O What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### SERVICE

### **GED Program**

These are educational programs that are alternatives to a High School Diploma for youth who do not complete a traditional high school curriculum. Please contact individual programs for enrollment criteria and class schedules

### **PROVIDER**

### **Seeds of Literacy**

3104 W. 25<sup>th</sup> St., 3<sup>rd</sup> Floor Cleveland, OH 44109 Customer Service 216-661-7950

### Max Hayes

2211 W. 65<sup>th</sup> St. Cleveland, OH 44102 216-631-1528

### St. Coleman's Literacy Program

2027 W. 65<sup>th</sup> St.
Cleveland, OH 44102
Basic skills in reading, math and GED Prep
216-651-0550 Parish Office
Tuesdays 6:00 pm – 7:30 pm, Wednesdays
10:00 am – 11:30 am
No charge for participants

### **Salvation Army**

12645 Lorain Ave. Cleveland, OH 44111 216-252-3593 ext. 110

### Merrick House

1050 Starkweather Ave. Cleveland, OH 44113 Jessica Untch 216-771-5077

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- O Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- O What is the class schedule?

- o What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### SERVICE

### **GED Program**

These are educational programs that are alternatives to a High School Diploma for youth who do not complete a traditional high school curriculum. Please contact individual programs for enrollment criteria and class schedules

### **PROVIDER**

### **Spanish American Committee**

Bilingual Program 4407 Lorain Ave. Cleveland, OH 44113 216-961-2100

### **Cuyahoga Valley Career Center**

8001 Brecksville Rd.
Brecksville, OH 44141
440-526-5200
GED and Vocational Programs
www.cvccworks.edu

### **Harvard Community Center**

18240 Harvard Ave.

Cleveland, OH 44128
Elaine Goldstein
216-991-8585
GED (Most clients are on Public Assistant)
After school programs (must attend area schools)

### Parma City Schools (Adult Education Services)

5311 Longwood Ave. Parma, OH 44134 440-885-8797

### May Dugan

4115 Bridge Ave. Cleveland, OH 44113 216-631-5800

www.Maydugancenter.org

Adult GED
Employment (Resume Building)
Find low income housing

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- o Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- O What is the class schedule?

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### SERVICE

### **GED Programs**

These programs are educational programs that are alternatives to a High School diploma for youth who do not complete traditional high school curricula. Please see individual programs for enrollment criteria and class schedules.

### **PROVIDER**

### Range of Change

12200 Fairhill Road Cleveland, OH 44120 216-421-1350 Education, Tutoring, Counseling

### **Shore Cultural Centre of Euclid**

291 E. 222nd Euclid, OH 44123 216-289-8578 GED, After School Program, ABLE Program

### Cleveland Hts. - University Hts. Adult Basic Literacy Program (ABLE)

14780 Superior Rd.
Cleveland Hts., OH 44118
Information Line
216-371-7138
Tri-C Evening Classes, Monday-Friday,
8:30 am - 5:00 pm

### **East Cleveland Adult Education**

14305 Shaw Ave.
East Cleveland, OH 44112
216-268-6563
216-268-6492
GED Program, Monday, Tuesday,
Wednesday, 5:00 pm – 8:00 pm

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- O Who is the contact person?
- What is the referral process and enrollment requirement?
- o Is there a fee involved?
- How often do they meet?

- o How is youth's attendance?
- o How is youth's progress?
- What additional supports are needed to help youth be successful?

### SERVICE

Employment and Job Training Services

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching.

### **PROVIDER**

### **Work Permit Information**

Youth 14-18 years of age
Youth under the age of 14 are not
permitted to work
U.S. Department of Labor
Cleveland Office
216-357-5400

\*For students in the Cleveland Metropolitan School District 1111 Superior Avenue, 2<sup>nd</sup> Floor Cleveland, OH 44114 216-838-0234

\*Students outside of Cleveland Metropolitan School District, consult your school office for information on where to receive your work permit

### **Bureau of Vocational Rehabilitation**

14650 Detroit Ave., Suite 300 Cleveland, OH 44107 216-227-3250 Main Number @ Cleveland Lakewood Office Opportunities for Ohioans with Disabilities, beginning at age 14

### **Towards Employment**

1225 Euclid Ave., Suite 300 Cleveland, OH 44115 216-696-5750 Ex-Offender Program Job readiness, access to vocational training

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- O Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- o How often are classes held?
- What is the class schedule?

- O What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### SERVICE

**Employment and Job Training Services** 

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching.

### **PROVIDER**

### Youth Opportunities Unlimited

1228 Euclid Ave. Cleveland, OH 44115 216-566-5445

www.youthopportunities.org

Youth 14-18 Job readiness skills, On-line application preferred

### **Upward Bound**

\*Baldwin Wallace College 345 Beech Street Berea, OH 44017 440-826-2209

\*Case Western Reserve University 174 Yost Hall Cleveland OH 44106 216-368-3750

2900 Community College Ave.
Cleveland, OH 44115
216-987-4958
Students at John Marshall, East Tech and
Glenville High Schools
Assists youth to graduate from high school,
some summer programs and income
requirements

\*Cuyahoga Community College (Metro)

### Inroads

1360 W. 9<sup>th</sup> St., Suite 330 Cleveland, OH 44113 Claude West 216-623-1010 Summer Paid Interns (10-12 weeks) www.inroads.org

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- o Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- O What is the class schedule?

- What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### **SERVICE**

**Employment and Job Training Services** 

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching

### **PROVIDER**

**Employment Connection aka Ohio Means Jobs** 

(Youth Resource Center)

Downtown Location, 2<sup>nd</sup> Floor 1020 Bolivar Ave., Rm. 211 Cleveland, OH 44115 216-664-4673

Prepare resumes, mock interviews No Appt. Necessary, walk-ins welcome

### Linking Employment, Abilities and Potential (LEAP)

2545 Lorain Ave. Cleveland, OH 44113 216-696-2716

Assists anyone with disabilities to prepare for, obtain and maintain employment-will link to a funding source; re-entry programs. Youths with disabilities; Transition from school to work

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

- O What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### SERVICE

Employment and Job Training Services

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching

### **PROVIDER**

### **Dress for Success**

2239 E. 55<sup>th</sup> St. Cleveland, OH 44103 Ms. Griffin 216-391-2309

Mon. – Fri. 9:00 am – 4:30 pm Provides professional attire, a network of support and career development tools for women, 18 and over for training

### **Fatherhood Initiative**

216-436-2000 (Number will be directed to 211, First Call For Help), referrals

### **Catholic Charities**

3135 Euclid Ave., Suite 101 Cleveland, OH 44115 Ms. Tracy Ingram 216-426-9870 18 and over

### Jobs for Dads aka Passages

4600 Carnegie Ave 216-881-6776 Upon program complet

Upon program completion, clients will be eligible to receive 1 suit through Suited For Men aka Passages

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- O Who is the contact person?
- o Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

- O What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### SERVICE

**Employment and Job Training Services** 

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching. Please contact the individual agency for specific program information.

### **PROVIDER**

Urban League of Greater Cleveland UYEP Now (Urban Youth Empowerment Program Now)

2930 Prospect Ave. Cleveland, OH 44115 216-622-0999 ext. 221

14-18 years of age at time of enrollment Involved in the juvenile justice system within 12 months of enrollment

### **Recovery Resources**

4269 Pearl Rd Cleveland, OH 44109 216-431-4131

Job assistance for individuals receiving mental health services
Medicaid

### Ohio Guidestone

440-260-8069

www.OhioGuidestone.org

Work Skills Program Ages 17-21

GED, resume building, learn job skills, improve interviewing skills, job search and placement assistance, receive college preparation assistance

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is the contact person?
- O What are the referral process and enrollment requirements?
- o Is there a fee involved?
- How often do they meet?
- o What are the age requirements?

- O How is youth's attendance?
- o How is youth's progress?
- o What additional supports are needed to help youth be successful?

### SERVICE

### **Tutoring**

This service provides
assistance with school
work, typically on a oneto-one basis.

Many after-school and
leadership programs
offer tutoring. Please
consult the "Peer and
Social Support
Network" section for
additional information

### **PROVIDER**

### Consult youth's home school for tutoring options

# Friendly Inn 2386 Unwin Cleveland, OH 44104 216-431-7656 After School Tutoring, 1st - 5th grades

### North Coast Education Services 31300 Solon Rd., Suite 1 Solon, OH 44139 440-914-0200 School district referral or self-pay

### Children's Dyslexia Center, Inc., Cleveland (Inside Masonic Temple)

3615 Euclid Ave.
Cleveland, OH 44115
216-881-2234
Monday – Thursday, 1:00 pm – 7:00 pm
Tutoring for children who are dyslexic,
focusing on reading.
Application Process (Long wait list, year
plus)

### Tri-C Able Program 4250 Richmond Rd. Highland Hills, OH 44122 216-987-3201

2nd Chance Youth Program 8555 Hough Ave., Suite 219 Cleveland, OH 44106 216-421-1142

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- O Is there a fee?
- O What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

- O What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

### PROVIDER

### **Quest Community School**

12000 Snow Road, Suites 4 and 5 Parma, OH 44130 216-220-4412 High School Diploma Credit recovery

### **Ohio Virtual Academy**

1690 Woodlands Dr., Suite 200 Maumee, OH 43537 877-648-2512 On-line school for grades K-12<sup>th</sup> and a resident of Ohio Obtain High School diploma No Fee

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the enrollment criteria?
- O Is parent involvement required?
- What grades/ages do you tutor?
- O Do you tutor youth with disabilities/an IFP?
- Does your program tutor in all subjects?
- O Do you provide progress reports?

- o Is youth making progress?
- Have you identified any barriers to success?

### SERVICE

### **Alternative Schools**

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

### **PROVIDER**

### **Accelerated Achievement Academy of Cincinnati**

5555 Little Flower Ave Cincinnati, OH 45239 513-975-4946

### Road to Success Academy

1634 Minnesota Ave Columbus, OH 43224 Kimberly Jones, Program Director 614-636-4104

### **Invictus High School**

West Campus 7099 West 130<sup>th</sup> Parma Heights OH 44130 216-282-6545

Downtown Campus 83122 Euclid Ave Cleveland OH 44115 216-539-7200

East Campus 3969 Lee Rd Cleveland OH 44128 216-239-1850

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- o Is there a fee?
- What are the enrollment requirements?
- How often are classes held? What is the class schedule?

- O What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

### **PROVIDER**

### K12

2300 Corporate Park Drive Herndon, VA 20171

www.k12.com

Public School Options
866-968-7512
Private School Options
855-653-4141
Individual Course Purchase
866-512-6463
Full-time, free on-line public schooling

### **Promise Academy**

1701 E. 13<sup>th</sup> Street
Cleveland, OH 44114
216-443-0500
Ages 16-21
Enrollment, Monday – Friday, 9:30 – 3:00
Sessions, 9:00 – 12:00 & 12:30 – 3:30
On-line curriculum, tutoring, work study program and flexible school hours
Contact school for orientation information and eligibility requirements

### Success Tech - CMSD

1440 Lakeside Ave., 3<sup>rd</sup> Floor Cleveland, OH 44114 216-523-8463 8:00 – 2:30 9 – 12 grades

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- O What are the enrollment requirements?
- How often are classes held? What is the class schedule?

- O What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

### SERVICE

### **Alternative Schools**

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

### **PROVIDER**

### **Positive Education Program (PEP)**

Central Office – Cleveland 3100 Euclid Ave. Cleveland, OH 44115 216-361-4400 Youth must have an IEP and must be referred from their home school district.

Other Locations Listed Below:

### PEP-Assist

3100 Euclid Ave. Cleveland, OH 44115 216-361-7760

### **PEP-Connections**

3134 Euclid Ave. Cleveland, OH 44115 216-361-9100

### PEP-Early Childhood Plus

3100 Euclid Ave. Cleveland, OH 44115 216-361-4400

### **PEP-Eastwood**

9700 Lamont Ave. Cleveland OH 44106 216-486-2999

### PEP-Greenview

14201 Southington Road Shaker Heights, OH 44120 216-751-8453

### PEP-Hopewell

11500 Franklin Blvd. Cleveland, OH 44102 216-227-2730

### QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- o Is there a fee
- o What are the enrollment requirements?
- How often are classes held? What is the class schedule?

- O What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

#### SERVICE

#### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

#### **PROVIDER**

#### PEP-Phoenix

6470 Pearl Rd. Parma, OH 44130 440-663-0037

#### **PEP-Prentiss Autism Center**

21755 Brookpark Rd. Fairview Park, OH 44126 440-871-8200

#### **PEP-Willow Creek**

11600 North Durkee Rd. Grafton, OH 44044 440-748-6120

#### Cleveland Metropolitan School District Directory

1380 East 6th Street, Cleveland, OH 44114 Phone: 216-838-0030

Attendance Office: 216-838-0220 Family & Community Engagement

(F.A.C.E.): 216-838-3223 Health Services: 216-838-0270

Hearings and Appeals: 216-523-8480 Project ACT (Homeless Children and

Youth): 216-838-0120

Psychological Services: 216-838-0210 Safety and Security: 216-838-7777 Special Education: 216-838-7733 Student Assignments: 216-838-5437

Transportation: 216-838-4287

College Now Greater Cleveland: 216-241-

5587

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- Who is the contact person?
- o Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

- O What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

#### SERVICE

#### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

#### **PROVIDER**

#### **Education Alternatives**

5445 Smith Rd (Central Office) Cleveland OH 44142 216-332-9360

#### Bedford

270 Union St.
Bedford, OH 44146
440-232-0214
Must be referred from youth's home school district

#### **Brook Park**

5555 Smith Rd. Brook Par, OH 44142 216-453-1111

#### **Cuyahoga Falls**

1225 Orlen Ave. Cuyahoga Falls, OH 44221 330-945-4955

#### Elyria

333 Naples Dr. Elyria, OH 44035 440-365-3762

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- Who is the contact person?
- o Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

- What is youth's attendance?
- O Is the youth making progress?
- O What, if any, added supports are needed for youth to be successful?

#### SERVICE

#### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

#### **PROVIDER**

#### **Education Alternatives Continued**

#### Painesville

273 E. Jackson St. Painesville, OH 44077 440-709-0053

#### Ravenna

310 Bennett Ave. Ravenna, OH 44266 330-839-9966

#### Willoughby Hills

2882 Cricket Ln. Willoughby Hills, OH 44092 440-347-0716

#### **Summit Academy**

5868 Stumph Rd.
Middleburg Hts., OH 44130
440-888-5407
K – 12 grades

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- O Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- o How often are classes held?
- O What is the class schedule?

- What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

#### SERVICE

#### **Alternative Schools**

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

#### **PROVIDER**

#### CLEVELAND METROPOLITAN SCHOOL DISTRICT --OMSBUDSMAN (216) 574-8462

The Ombudsman Office assists in the resolution of education-related problems and concerns of residents in consultation with other key District departments.

#### Ombudsman Educational Services-Corporate Office

1585 N. Milwaukee Ave., Suite 2 Libertyville, IL 60048 800-833-9235

### Cuyahoga County (Only location in Ohio)

535 Wyleswood Dr.
Berea, OH 44017
Middle and High School students
Drop-out prevention and credit recovery

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- o Who is the contact person?
- o Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

- O What is youth's attendance?
- o Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

#### SERVICE

Anger Management

Programs designed to assist youth and/or families to identify anger triggers and appropriate responses to anger, utilizing coping skills and decision-making techniques.

#### **PROVIDER**

**Beech Brook** 

3737 Lander Rd. Pepper Pike, OH 44124 216-831-2255 Medicaid

Children & Family Therapeutic Solutions, LLC

27801 Euclid Ave., Suite 317 Euclid, OH 44132 800-424-0182 Medicaid, Private Insurance

Moore Counseling and Mediation Services, Inc.

22639 Euclid Ave. Euclid, OH 44117

Contact: Intake

Phone: 216-404-1900 Medicaid, Private Insurance

**New Perspective Counseling** 

11811 Shaker Blvd., Suite 115 Cleveland, OH 44120 216-812-6565

Private Insurance, Medicaid HMO's

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First contact:

- What are the enrollment requirements?
- How large are the classes and when/where do they meet?
- Can I start the classes at any time?
- o Is there a fee?

- Do you provide progress reports?
- Is youth attending regularly?
- Is youth
   participating as
   expected?
- Are there any barriers to youth's success?
- Are there any additional services that may benefit youth?

#### SERVICE

### Cognitive Behavioral Therapy

Cognitive behavioral therapy (CBT) is a psychotherapeutic approach: a talking therapy. CBT aims to solve problems concerning dysfunctional emotions, behaviors and cognitions through a goal-oriented, systematic procedure in the present. The program will address such things as criminogenic thoughts and attitudes and the behavior/consequence link.

#### **PROVIDER**

### Juvenile Court CBIC

3343 Community College Ave. Cleveland, OH 44115 Patricia Grace 216-443-3131 Court referral only – specific eligibility requirements

#### Affiliates in Behavioral Health

6133 Rockside Rd., Suite 207 Independence, OH 44131 216-520-5969 Private Insurance, Self-pay, Medicaid

#### Bellefaire JCB

22001 Fairmount Blvd. Shaker Hts., OH 44118 Intake 216-320-8502 Court Referral, Medicaid, Private

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First contact

- Will youth receive group or individual (or both) counseling?
- O What are attendance requirements?
- O Do you honor requests for gender specific counselors?
- o How long will youth be in counseling?
- o Is youth required to have a specific diagnosis?

- Do you provide progress reports and how do you measure progress?
- Is youth's participation appropriate?
- What are identified barriers to success?
- What can I do to assist youth to successfully complete the program?
- Are there any additional services for the youth at discharge?

#### SERVICE

### Cognitive Behavioral Therapy

Cognitive behavioral therapy (CBT) is a psychotherapeutic approach: a talking therapy. CBT aims to solve problems concerning dysfunctional emotions. behaviors and cognitions through a goal-oriented, systematic procedure in the present. The program will address such things as criminogenic thoughts and attitudes and the behavior/consequence link.

#### **PROVIDER**

### Psychological & Behavioral Consultants Children/Adults:

Intake Department
216-831-6611 or 866-363-6611
Accepts Self-Pay, Private Insurance, Medicare
Locations Listed Below:

#### Ashtabula

145 West 46<sup>th</sup> Street Ashtabula, OH 44004

#### Avon

1426 Center Road Avon, OH 44011

#### Beachwood

23625 Commerce Park, Suite 100 Beachwood, OH 44122

#### Beachwood

25101 Chagrin Blvd., Suite 100 Beachwood, OH 44122

#### Brecksville

6802 West Snowville Road, Suite B Brecksville, OH 44141

#### **Cleveland Heights**

2460 Fairmount Blvd., Suite 320 Cleveland Heights, OH 44106

#### Louisville

10200 Forest Green Blvd., Suite 112 Louisville, KY 40223 502-552-5068

#### North Olmsted

25111 Country Club Blvd., Suite 290 North Olmsted, OH 44070

#### Willoughby

4212 State Route 306 (Chillicothe Road), Suite 100 Willoughby, OH 44094

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First contact

- Will youth receive group or individual (or both) counseling?
- o What are attendance requirements?
- Do you honor requests for gender specific counselors?
- How long will youth be in counseling?
- Is youth required to have a specific diagnosis?

- Do you provide progress reports and how do you measure progress?
- Is youth's participation appropriate?
- What are identified barriers to success?
- What can I do to assist youth to successfully complete the program?
- Are there any additional services for the youth at discharge?

#### SERVICE

#### **Multi-systemic Therapy**

(MST) is an intensive family-and community-based treatment program that focuses on juvenile offenders — their homes and families, schools and teachers, neighborhoods and friends. An emphasis is placed on teaching parenting styles and skills geared toward empowering families.

#### **PROVIDER**

## Juvenile Court MST Services 3343 Community College Ave. Cleveland, OH 44115

#### Applewood Centers 3518 W. 25<sup>th</sup> St. Cleveland, OH 44109 Intake 216-696-5800

Multi-Systemic Therapy – Problem Sexual Behavior (MST-PSB) or MST Court Referral, Medicaid

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- O Who should I contact in case of a crisis?
- What can I expect in terms of intensity of the service being provided?
- How involved should I as the parent be in terms of treatment?
- Is family involvement necessary?
- O Date of the Intake appointment? What information should I bring?
- Will an assessment be completed and if so will I receive a copy?

- o How is family's progress?
- O How often and what tools will you use to evaluate and plan? What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support continued progress?

#### SERVICE

#### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

#### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

#### **PROVIDER**

#### Peace in the Hood

13812 Kinsman Rd. Cleveland, OH 44120 216-283-5434 Peaceinthehood@yahoo.com Mentoring for youth ages 5-18

#### Claudia's Family Development

18920 Nottingham Rd.
Cleveland, OH 44110
216-383-0077
Claudiasfamilydevelopment@aol.com
One on one Mentoring for youth, males
ages 11-19

#### **Golden Ciphers**

5704 Broadway Ave.
Cleveland, OH 44127
216-574-4888
phubbard@goldenciphers.com
http://goldenciphers1.com/
Mentoring and guidance services for male youths

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- What are the hours and location?
- How are mentors chosen and paired with youth?
- o Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

- o Is the youth attending the program/meeting with the mentor?
- Is his/her behavior appropriate?
- Is youth meeting expectations?
- o Is there anything I can do to support youth?

#### SERVICE

#### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

#### **Leadership Programs**

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

#### **PROVIDER**

#### **MyCom Neighborhood Youth Councils**

Youth ages 13 or older Inquire about Leadership Opportunities, help youth build skills, meet new people, and shape the future for themselves and their neighbors. *Mutiple Locations*:

Main Office 13815 Kinsman Rd, Suite 104 Cleveland OH 44120 216-399-2271

Bedford Heights and Warrensville Heights
Warrensville Heights YMCA
4433 Northfield Rd
Warrensville Heights OH 44128
Qadriyyah Sultan
Regional Coordinator
216-280-0922
qadriyyah@mycomcle.org

Jefferson-Puritas West Park
Jefferson-Puritas West Park CDC
14703 Puritas Ave
Cleveland OH 44135
Kadie Szymczuk
216-671-2710
kadie@mycomcle.org

Central and Goodrich-Kirkland Park Friendly Inn Settlement Corporation 2386 Unwin Rd Cleveland OH 44104 Johnny Robinson 216-431-7656 Johnny@mycomcle.org

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- What are the hours and location?
- O How are mentors chosen and paired with youth?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

- O Is the youth attending the program/meeting with the mentor?
- Is his/her behavior appropriate?
- Is youth meeting expectations?
- o Is there anything I can do to support youth?

#### **SERVICE**

#### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

#### **Leadership Programs**

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

#### **PROVIDER**

### MyCom Neighborhood Youth Councils (cont.)

Clark Fulton, Ohio City and Tremont Metro West Community Development 3167 Fulton Rd #303 Cleveland OH 44109 Ivis Maldanado 787-422-0961 Ivis@mycomcle.org

Detroit Shoreway/Northwest Neighborhoods Northwest Neighborhoods CDC 6516 Detroit Ave Suite 1 Cleveland OH 44102 David Ramsey 216-802-8402 David@mycomcle.org

East Cleveland and Collinwood Leslie Conwell 216-417-9824 Iconwell@mycomcle.org

Garfield Heights and Maple Heights Boys Hope Girls Hope 9619 Garfield Blvd Garfield Heights OH 44125 Brenda Pryor 216-233-1136 Brenda@mycomcle.org

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- What are the hours and location?
- O How are mentors chosen and paired with youth?
- o Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- O What is expected of the youth?
- Will youth be doing community service?

- Is the youth attending the program/meeting with the mentor?
- o Is his/her behavior appropriate?
- o Is youth meeting expectations?
- o Is there anything I can do to support youth?

#### SERVICE

#### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

#### **Leadership Programs**

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

#### **PROVIDER**

### **MyCom Neighborhood Youth Councils** (cont.)

Glenville, Hough and St. Clair Superior Famicos Foundation 1325 Ansel Rd Cleveland OH 44106 Royce Muskeyvalley 309-798-6303 Royce@mycomcle.org

Kinsman, Buckeye-Woodhill and Shaker Square Burten, Bell, Carr Development Corp 7201 Kinsman Rd Suite 104 Cleveland OH 44104 DePaul Davis 216-633-4488 DePaul@mycomcle.org

Mt. Pleasant, Union-Miles and Lee-Harvard
Thea Bowman Center
11901 Oakfield Ave
Cleveland OH 44105
Lisa Mack
216-491-0699
Lisa@mycomcle.org

Old Brooklyn
Old Brooklyn Community Development
4272 Pearl Rd
Cleveland OH 44109
Estefany Rodriguez Perez
EstefanyR@oldbrooklyn.com

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- O What are the hours and location?
- How are mentors chosen and paired with youth?
- O Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

- o Is the youth attending the program/meeting with the mentor?
- o Is his/her behavior appropriate?
- o Is youth meeting expectations?
- Is there anything I can do to support youth?

#### SERVICE

#### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

#### **Leadership Programs**

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

#### PROVIDER

### **MyCom Neighborhood Youth Councils** (cont.)

Shaker Heights
Shaker Heights Youth Center
17300 Van Aken Blvd
Shaker Heights OH 44120
Sharon Bell
216-272-8660
Sharon@mycomcle.org

Slavic Village
Slavic Village Development Corp
5620 Broadway Ave
Mahogani Graves
216-413-9158
MahoganiG@slavicvillage.org

South Euclid/Lyndhurst/Cleveland Heights City of South Euclid 1349 South Green Rd South Euclid OH 44121 Rebekah Forst 216-691-4232 Rebekah@mycomcle.org

West Boulevard 1901 East 13<sup>th</sup> St Suite 200 Cleveland OH 44114 Joshua Frye Joshua@mycomcle.org

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- O What are the hours and location?
- How are mentors chosen and paired with youth?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

- Is the youth attending the program/meeting with the mentor?
- O Is his/her behavior appropriate?
- O Is youth meeting expectations?
- o Is there anything I can do to support youth?

#### SERVICE

#### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

#### **Leadership Programs**

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

#### **PROVIDER**

#### **Singing Angels**

3600 Biddulph Ave Cleveland OH 44109 216-432-5555

www.Singingangels.org

Youth chorus for those in grades 3 and higher and a training course for those in grades 1 and 2

#### St. Malachi Center

2416 Superior Viaduct Cleveland, OH 44113 216-771-336

www.stmalachicenter.org

Recreational and Educational Activities such as:

Afterschool Program, Summer Day Camp, Teen Leadership Program

### Support to At-Risk Teens (START) St. Paul's Community Church 4427 Franklin Blvd.

Cleveland, OH 44113

www.lutheranmetro.org/Support-To-At-Risk-Teens

After-School Prevent Resources Neighborhood based drop-in center. Activities such as basketball, computers, art, music, and volunteer opportunities for youths ages 12-17

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- O What are the hours and location?
- How are mentors chosen and paired with youth?
- O Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

- Is the youth attending the program/meeting with the mentor?
- O Is his/her behavior appropriate?
- O Is youth meeting expectations?
- o Is there anything I can do to support youth?

#### SERVICE

Youth Non-Intensive and Intensive Outpatient Services

Chemical Dependency (CD) services include assessment, treatment and after care services. An assessment must be completed prior to the onset of services to identify the correct level of care.

Non-intensive treatment provides services to youth who present a concern about their use of alcohol/drugs. Case Management provided for 4-6 months, Individual counseling offered on a weekly basis.

Intensive treatment provides a full continuum of care services including intensive outpatient, continuing care and early intervention services.

Listed agencies provide both non-intensive and intensive outpatient treatment unless otherwise noted.

#### **PROVIDER**

#### **Drug Court Program**

9300 Quincy Ave. 2<sup>nd</sup> Floor Cleveland, OH 44106 Keri Bryant 216-443-5374 Court Referral - youth must be referred prior to adjudication.

#### **The Covenant Center**

1515 West 29th Street Cleveland, OH 44113 216-574-9000 Medicaid, Self-pay, Sliding Fee to those that qualify. Some Private Insurance.

Medicaid, Private Insurance & Self Pay

#### Psychological & Behavioral Consultants Children/Adults

Beachwood:

25101 Chagrin Blvd., Suite 100
Beachwood, OH 44122
23625 Commerce Park
Beachwood, OH 44122
216-831-6611 or 866-363-6611
Willoughby:
4212 State Route 306, Suite 100
(Chillicothe Road)
Willoughby, OH 44094
216-831-6611 or 866-363-6611
North Olmsted:
25111 Country Club Blvd., Suite 290
North Olmsted, OH 44070
www.psychbc.com
Self-pay, Private Insurance, Medicare

#### QUESTIONS TO ASK ASSIGNED WORKER

#### **First Contact**

- O How quickly is the Release of Information needed?
- Do you provide the initial assessment?
- Do you make the referral for treatment once the recommendation is determined?
- O When is the first
  Intake appointment
  with the family?
- What are your contact expectations?
- How soon will I be provided with a copy of the Assessment and Treatment Plan?
- How often will progress notes be provided?

- Ask about discharge staffing dates.
- What are the barriers and challenges that have come up during treatment?
- What services or supports are families linked to in order to support continued progress?

#### SERVICE

Youth Non-Intensive and Intensive Outpatient Services

Chemical Dependency (CD) services include assessment, treatment and after-care services. An assessment must be completed prior to the onset of services to identify the correct level of care.

Non-intensive treatment provides services to youth who present a concern about their use of alcohol/drugs. Case Management provided for 4-6 months, Individual counseling offered on a weekly basis.

Intensive treatment provides a full continuum of care services including intensive outpatient, continuing care and early intervention services.

Listed agencies provide both non-intensive and intensive outpatient treatment unless otherwise noted.

#### **PROVIDER**

Catholic Charity Services
Midtown Professional Center

Karpinski Building 3135 Euclid Avenue, #103

Cleveland, OH 4411 216-391-2030

Medicaid, Court Referral, Private Insurance

**Catholic Charities Hispanic Services** 

1515 W. 29<sup>th</sup> Street, 2<sup>nd</sup> Floor Cleveland, OH 44113 216-696-2197

Medicaid, Private Insurance, Self Pay with sliding fee

#### **Recovery Resources**

14805 Detroit Ave., Suite 200 Lakewood, OH 44107 Jennifer Harrison, ext. 3333 216-431-4131 Medicaid, Private Insurance

#### **Northern Ohio Recovery Association**

1400 East 55<sup>th</sup> Cleveland OH 44103 Cleveland, OH 44115

www.norainc.org

Intake Dept. 216-391-6672

Medicaid, Private Insurance, Private Pay

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- How quickly is the release of information needed?
- O Do you provide the initial Assessment?
- Do you make the referral for treatment once the recommendation is determined.
- O When is the first Intake appointment with the family?
- o What are your contact expectations?
- O How soon will I be provided with a copy of the Assessment and Treatment Plan?
- o How often will progress notes be provided?

- Ask about discharge staffing dates?
- What are the barriers and challenges that have come up during treatment?
- What services or supports are youth/ families linked to support continued progress?

#### SERVICE

Youth Non-Intensive and Intensive Outpatient Services

Chemical Dependency (CD) services include assessment, treatment and after-care services. An assessment must be completed prior to the onset of services to identify the correct level of care.

Non-intensive treatment provides services to youth who present a concern about their use of alcohol/drugs. Case Management provided for 4-6 months, Individual counseling offered on a weekly basis.

Intensive treatment provides a full continuum of care services including intensive outpatient, continuing care and early intervention services.

Listed agencies provide both non-intensive and intensive out-patient treatment unless otherwise noted.

#### **PROVIDER**

Windsor Laurelwood - Willoughby 35900 Euclid Ave. Willoughby, OH 44094 Intake Dept. 440-953-3000 Private Insurance, Medicaid

Southwest General Health Center Oakview Behavioral Health 7265 Old Oak Blvd Middleburg Hts., OH 44130 440-816-5755 Private Insurance & most Insur. accepted

#### CHOICES

3414 Prospect Ave. Cleveland, OH 44115 216-881-4060 Medicaid, Caresource

#### Bellefaire JCB

22001 Fairmount Blvd. Shaker Heights, OH 44122 216-932-6704

Abraxas Community Counseling Center Cleveland 3740 Euclid Avenue, Suite 200 Cleveland, OH 44115 216-361-9870

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- How quickly is the Release of information needed?
- O Do you provide the initial Assessment?
- When is the first
   Intake appointment
   with the family?
- What are your contact expectations?
- When will I be provided with a copy of the treatment plan?
- How often will progress notes be provided?

- Ask about discharge staffing dates?
- What are the barriers and challenges that have come up during treatment?
- What services or supports can family be linked to in order to support continued progress?

#### SERVICE

#### **Residential Treatment**

Residential treatment is typically considered if out-patient services are unsuccessful.
Residential services are available through Juvenile Court and must be accessed through placement planning. A community agency may also make the referral for residential treatment, independent of Court involvement.

Provides 24 hr.
treatment provided by
the following: Medical
Director, Psychiatrist,
Nursing Director, and
Certified Therapist and
Case Managers. The
education needs are met.
Programs include group
therapy, individual
therapy, life skills
training, physical
recreation and 12 step
recovery meetings.
Length of stay varies.

#### **PROVIDER**

#### New Directions, Inc. (Dual Diagnosis)

Boys & Girls 30800 Chagrin Blvd. Pepper Pike, OH 44124 216-591-0324 Medicaid, Private Insurance, Self Pay,

#### Guidestone

202 E. Bagley Road Berea, OH 44017 Intake 440-232-2006

#### **Cleveland Christian Home**

11401 Lorain Avenue Cleveland, OH 44111 Intake 216-416-4277 Medicaid

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- How quickly is the Release of Information needed?
- O When is the first
  Intake appointment
  with the family?
- What are your contact expectations?
- When will I be provided with a copy of the treatment plan?
- How often will progress notes be provided?

- When does discharge planning begin and will there be a discharge staffing held?
- Who is expected to attend the discharge staffing?
- o What are the barriers and challenges that have come up during treatment?
- What services or supports can family be linked to support continued progress once youth is discharged.

#### SERVICE

### Community Support Groups

Provides a communitybased mutual support program, open to Parents and Teens affected by chemical dependency addiction.

#### PROVIDER

#### **NAMI Greater Cleveland**

2012 West 25<sup>th</sup> Street Cleveland, Ohio 44113 Intake 216-875-7776

www.namigreatercleveland.org

\*NAMI Dual Diagnosis Support Groups (TEEN/ADULTS)
7265 Old Oak Blvd.,
Middleburg Heights, OH 44130
\*Every 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of the month.
(7pm-8:30 pm)

#### Al-Anon

14900 Detroit Avve Suite 308 Lakewood OH 44107 216-621-1381

www.clevelandal-anon.org

#### AA Meetings (Main Number)

1557 St. Clair Ave NE Cleveland, OH 44114 216-241-7387

#### **Grace Church**

7393 Pearl Rd. Middleburg Hts., OH 44130 440-243-4885 Call for room #

#### The Cleveland Rape Crisis Center

2937 West 25<sup>th</sup> Floor 2 Cleveland, OH 44113 (216) 619-6194 #141 Support groups for girls, women and men

#### QUESTIONS TO ASK ASSIGNED WORKER

#### **First Contact:**

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- What is expected of the youth?

- Is the youth attending the program?
- o Is his/her behavior appropriate?
- Is the youth participating as expected?

#### SERVICE

**Mental Health Services** 

Mental Health providers offer many programs to help children, teens and families who are struggling with issues such as Depression, Anxiety, Bipolar Disorder, Oppositional Defiant Disorder, **Attention Deficit** Hyperactivity Disorder, have suffered from trauma or abuse or are haying behayioral problems at home or in school. Services depend on the youth and family's individual needs and may include psychiatry, mental health assessment, case management (CPST), and individual and/or family counseling.

#### **PROVIDER**

For additional mental health services, see Family-Living Arrangements

Applewood Centers

3518 W. 25<sup>th</sup> Street

Cleveland, OH 44109 or

2525 East 22<sup>nd</sup> St

2525 East 22<sup>nd</sup> St Cleveland, OH 44115 216-741-2241

Court Referral, Medicaid & Private Insur.

#### **Beech Brook**

6001 Woodland Ave Ste 2260 Cleveland OH 44104 Intake or Admissions 216-831-2255 Court Referral, Medicaid & Private Insur.

#### Bellefaire JCB

2806 Payne Ave

22001 Fairmount Boulevard Cleveland, OH 44118 Intake 216-320-8502 Court Referral, Medicaid, Private Insur.

#### Domestic Violence & Child Advocacy Center

Cleveland OH 44114
Intake
216-229-2420
\*diagnostic treatment and individual
counseling with trauma victims & group

Medicaid, Private Insurance, United Health & Anthem Accepted

www.dvcac.org

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- Who should I contact in case of a crisis?
- What can I expect in terms of intensity of the service being provided?
- How involved should
   I, as the parent, be in terms of treatment?
- Is family involvement necessary?
- Date of the Intake appointment? What information should I bring?
- Will an assessment be completed and if so will I receive a copy?

- Ask about progress on specific goals?
- How often and what tools will you use to evaluate and plan?
   What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support continued progress?

#### SERVICE

#### **Mental Health Services**

Mental Health providers offer many programs to help children, teens and families who are struggling with issues such as Depression, Anxiety, Bipolar Disorder, Oppositional Defiant Disorder, **Attention Deficit** Hyperactivity Disorder, have suffered from trauma or abuse or are having behavioral problems at home or in school. Services depend on the youth and family's individual needs and may include psychiatry, mental health assessment, case management (CPST), and individual and/or family counseling.

#### **PROVIDER**

#### Guidestone

3500 Carnegie Ave Cleveland OH 44115 440-260-8300

### Children and Family Therapeutic Solutions

27801 Euclid Avenue, Suite 317 Euclid, OH 44132 Angela Flowers 800-424-0182 Medicaid

#### Murtis Taylor Human Services System 3010 Project Ave Cleveland, OH 44115 216-902-7500 Medicaid

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- O Who should I contact in case of a crisis?
- What can I expect in terms of intensity of the service being provided?
- How involved should I, as the parent, be in terms of treatment?
- Is family involvement necessary?
- Date of the Intake appointment? What information should I bring?
- Will an assessment be completed and if so will I receive a copy?

- Ask about progress on specific goals?
- How often and what tools will you use to evaluate and plan?
   What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support continued progress

#### SERVICE

#### **Mental Health Services**

Mental Health providers offer many programs to help children, teens and families who are struggling with issues such as Depression, Anxiety, Bipolar Disorder, Oppositional Defiant Disorder, **Attention Deficit** Hyperactivity Disorder, have suffered from trauma or abuse or are having behavioral problems at home or in school. Services depend on the youth and family's individual needs and may include psychiatry, mental health assessment, case management (CPST), and individual and/or family counseling.

#### PROVIDER

#### **FrontLine Services**

1744 Payne Avenue, Cleveland, OH 44114 Intake 216-623-6555 Medicaid, Private Insurance

### **Moore Counseling and Mediation Services Inc.**

22639 Euclid Avenue Euclid, OH 44117 Intake 216-404-1900 Medicaid, Private Insurance

# University Hospital Child and Adolescent Psychiatry Rainbow babies and children's Hospital 11100 Euclid Avenue Cleveland, OH 44106 216-844-3881 or 216-844-5883

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- o Who should I contact in case of a crisis?
- What can I expect in terms of intensity of the service being provided?
- O How involved should
  I, as the parent, be in
  terms of treatment?
- Is family involvement necessary?
- Date of the Intake appointment? What information should I bring?
- Will an assessment be completed and if so will I receive a copy?

- Ask about progress on specific goals?
- How often and what tools will you use to evaluate and plan?
   What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support continued progress

# Values, Attitudes and Beliefs Page 1

#### SERVICE

#### **Self-Awareness**

These programs are designed to address maladaptive attitudes, values and beliefs by confronting such beliefs and replacing them with pro-social alternatives. Youth will gain sense of responsibility and reliance on self-control to handle situations. A variety of social skills are used to help improve ability to make and keep friends and to behave appropriately in the community.

#### PROVIDER

### Cognitive Behavior Therapy Center (CBIC)

3343 Community College Ave.

Cleveland, OH 44115
Patricia Grace
216-443-3131
Court involved youth only, moderate or high OYAS score

### Making a Difference Consulting & Children & Family Therapeutic Solutions

Program: D.I.V.A.S - Demonstrating
Inner Value Acceptance and Self-Worth
Boys To Men Group Sessions
216-394-3012
Medicaid, Self Pay, Grant Funding

#### Bellefaire JCB

Program: Social Advocates for Youth 22001 Fairmount Boulevard Shaker Heights, OH 44118 Intake / 216-932-2800 Grant funded - offered to northeastern suburban schools

#### Family Behavioral Health Services, LLC

Program: Social Skills 6559 C Wilson Mills Rd. Suite 102 Mayfield Village, OH 44143 Jennifer Morris- 440-460-0140 Private Insurance, Self-pay, Medicaid

#### **West Side Community House**

Program: Sisterhood 9300 Lorain Avenue Cleveland, OH 44102 Allison McClain - 216-771-7297

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- o When will I be provided with a copy of your case plan?
- Does your assessment of the family match the assessment provided you in the referral material?

- Ask about progress on specific goals?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to in order to support progress?

# Values, Attitudes and Beliefs Page 2

#### SERVICE

### Intervention/Prevention Programs

These programs are geared towards minimizing unconventional behaviors before they become criminal and/or addressing already apparent criminogenic behaviors. Intervention efforts include issues such as gang involvement and/or pressure, drug use/education, poor peer relations and strained family relationships.

#### PROVIDER

Juvenile Court Probation Services Program: Multi-Systemic Therapy 3343 Community College Ave. Cleveland, OH 44115 Court referral only

#### Bellefaire JCB

Programs: Social Advocates for Youth & Student Leadership Group 22001 Fairmount Boulevard Shaker Heights, OH 44118 Chris Ruma-Cullen 216-932-2800 Suburban schools

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- Is this program evidence-based?
- O Do you measure progress?
- o What is the age range for your program?
- What is the length of the program?
- o How often does the program meet?
- What are your expectations for the youth and parent?

- Is youth attending, participating and making progress?
- Are there any barriers to success?
- What, if any, additional supports are needed to assist the youth/family?

# Values, Attitudes, and Beliefs Page 3

#### SERVICE

Intervention/Prevention Programs

These programs are geared towards minimizing unconventional behaviors before they become criminal and/or addressing already apparent criminogenic behaviors.

These programs may include individual counseling, family counseling, peer counseling, anger management, parenting support, drug education, gang education and mentoring.

#### **PROVIDER**

**Boys and Girls Clubs** 

Peacemakers Alliance
Boys and Girls Clubs – various sites
216-883-4663

Faith Community Supportive Services

2nd Chance Youth Program

8555 Hough Ave. Suite 219

8555 Hough Ave., Suite 219 Cleveland, OH 44106

MyCom Youth Leadership Council St. Clair Superior Neighborhood 13815 Kinsman Rd Suite 104 Cleveland OH 44120 216-399-2271

#### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your case plan?
- O Does your assessment of the family match the assessment provided you in the referral material?

- Ask about progress on specific goals?
- o What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support progress?